

DO I NEED TO CALL THE DOCTOR?

*Many of our parents have expressed an interest in having answers to common pediatric healthcare questions at their fingertips. Well, here it is!**

We've created this easy-to-use reference guide for your convenience. We encourage you to familiarize yourself with its contents and refer to it prior to calling for medical advice. Your questions may be answered without ever picking up the phone!

- Is this considered an emergency?
- Can I wait until morning to call the office or do I need to call right now?
- Do I even need to call the doctor?
- What steps can I take to manage my child's illness at home?

Your child's health can best be handled during the day when our staff and your child's records are readily available. However...we know that healthcare concerns can occur 24 hours a day. As always, if you feel your child's condition requires immediate attention, the answering service number is listed below. (So that we may provide round the clock care to our ill patients as needed, please refrain from calling with routine, or non-urgent questions, when the office is closed). This also saves greatly on medical costs. Your cooperation is appreciated!

*Information is also available on our website www.longpondpeds.com

If you would like to give us your comments regarding this new 'parent tool', please email us at providers@longpondpeds.com. or send comments to our office address. We'd love to hear from you.

3 Saredon Place, Suite 100
Rochester, NY 14606

Office: **225-0950**

Answering Svc: **327-3443**

Fax: **225-9093**

WE RECOMMEND THAT YOU KEEP THIS GUIDE BY THE PHONE (or somewhere easily accessible)
Limited replacement copies are available upon request

INTRODUCTION